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Dear Accuhealth Customers,

In the marketplace for 4G connected blood pressure devices, there have been limited options available. In our ongoing commitment to deliver world-class connected care, Accuhealth is always searching for the most accurate and reliable devices that will meet the highest standards of patient safety.

After much research and testing **we have found that devices manufactured by the company 'Transtek' (which are marketed as 'Bodytrace') do not meet the high standards of Accuhealth, and therefore we will be issuing a voluntary exchange of any Transtek devices at no cost to all customers.** We believe that we are the first remote patient monitoring company in the market to undertake such an initiative. Please know that your patients' health is always our top priority.

As stated in our latest [press release](#), after thorough clinical testing, Accuhealth is pleased to have selected [Telli Health](#) to provide accurate and reliable 4G connected blood pressure devices.

We have already commenced our plan to swap out ALL Transtek blood pressure monitors. Swaps will be provided on a priority basis, with all remaining devices swapped prior to the end of this calendar year.

Device Swaps will be managed as follows:

1. Scheduled Deployment Plan
  - We have scheduled all swaps each month beginning August 2021 and concluding December 2021 (if not sooner), and we will inform your patient of the device swap and provide requisite training on proper use of the new Telli Health blood pressure monitor.
  - In the case your patient requires an immediate device, you may contact your customer success representative and we will work with you to swap patient devices.

Thank you in advance for your dedication to patient care.

*Stephen Samson*

Stephen Samson  
CEO Accuhealth